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SAP KeyUser Pro

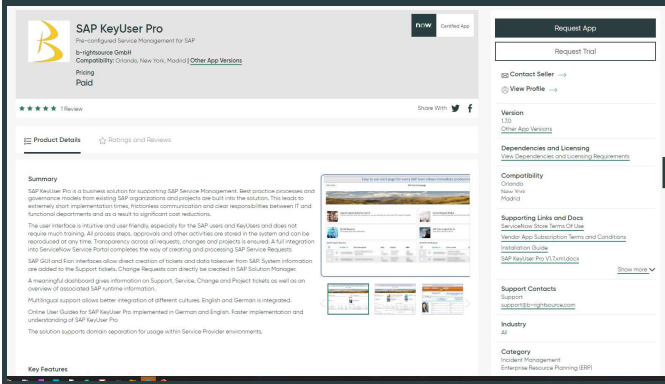
Built on **now**

Vorkonfiguriertes SAP Service Management and governance for covering all needs of an SAP support organization.

Seamless integration of SAP outsourcing partners and consultants

Service Portal, SAP GUI and Fiori frontends. SAP Solution Manager and optional ServiceNow ITBM interfaces

Supports S/4HANA rollouts



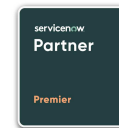
Industry

- Manufacturing • Pharma
- All SAP using companies • Energy



Partner Contact

lars.Olboeter@b-rightsource.com



Business Issue Addressed

- Enable users from functional departments (SAP Key Users) to actively and efficiently work in SAP Service Management. Increase Key User's SAP competence
- SAP department relieved from functional SAP support, allowing to concentrate on projects.
- Frictionless and fully digitized processes for SAP Users, KeyUsers, SAP department and Service Partners
- Reduce SAP outsourcing cost for SAP operations effort by 80% through using internal Key Users as 1st level support.



Customer Logos



ROI/Value

